



QUALITY POLICY STATEMENT

HTS Medical Laboratory is committed to delivering reliable, timely, and quality diagnostic services in a caring, safe, serene, and comfortable environment that promotes patient trust, satisfaction, and confidence. Through accurate laboratory testing, competent personnel, ethical professional practices, and appropriate technologies across our services, we support effective healthcare decision-making and improved health outcomes.

Guided by our core values of Honesty, Tranquility, and Safety (HTS), we have designed our Quality Management System (QMS) to meet applicable international standards, including ISO 9001:2015, while meeting all relevant statutory and regulatory, stakeholders', and customer requirements.

Management and staff of HTS are fully committed to using this quality policy framework for establishing and reviewing quality objectives that drive our commitment to continual improvement of the effectiveness of our QMS.